



Steel Pines Cargo, LLC

LIMITED WARRANTY FIVE YEAR LIMITED WARRANTY ON STRUCTURE: Subject to the requirements, exclusions and limitations stated below, Steel Pines Cargo, LLC warrants that the **STRUCTURE** of each of Steel Pines Cargo, LLC enclosed towable units operated by the original retail purchaser under normal use in the Continental United States will be free from defects in workmanship and materials for a period of five (5) years from the date of purchase. “Structure” shall be defined as that portion of the trailer which includes the main frame chassis, consisting of the bottom side tubing rails, cross members, side posts and tubular walls, roof rails and bows, and the subframe, excluding the interior floorboards and exterior trim.

ONE YEAR LIMITED WARRANTY ON COMPONENTS OTHER THAN STRUCTURE: Subject to the requirements, exclusions and limitations stated below, Steel Pines Cargo warrants that all other components of the Steel Pines Cargo enclosed cargo trailer operated by the original retail purchaser under normal use in the Continental United States will be free from defects in workmanship and materials for a period of one (1) year from the date of purchase. (Items included in this portion of the limited warranty include, but are not limited to, exterior aluminum or Polycore siding, exterior aluminum extrusion, screws, bolts & fasteners, lights, wiring, electrical connection (7-way or 4-way), 12V battery & box, side entry doors, sealants, caulks, roofing, safety chain clasps & loops for connections, etc.)

90 DAY LIMITED PAINT WARRANTY: Steel Pines Cargo warrants that the paint finish on the enclosed cargo trailer operated by the original retail purchaser under normal use in the Continental United States will be consistent with industry standards for ninety (90) days after the date of original retail purchase; however, this limited warranty shall not apply to deterioration due to use or exposure such as chipping, tears, scratching, fading, cracks in caulk seams, road salt or tar, damage by animals or pressure washing. The repairs that fall within this limited warranty for paint are strictly limited to spot repairs and blending consistent with the industry standards of the enclosed trailer industry.

EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS: Tires, axles, brake components, springs, suspension components, couplers, jacks, castors, mats, batteries, and windows purchased and installed by Steel Pines Cargo are warranted by their respective manufacturers and are expressly excluded from this Limited Warranty.

EXCLUSION OF LIVING QUARTERS & INSTALLATIONS OR ALTERATIONS BY OTHER PERSONS: Steel Pines Cargo manufactures some trailers into which other persons or companies that are not affiliated with, or that are not employees, representatives, or agents of Steel Pines Cargo, install living quarters and/or other interior or exterior features or modifications. This Limited Warranty extends only to materials used or workmanship performed by Steel Pines Cargo in the construction of the original trailer, subject to all limitations and exclusions set forth herein.

STEEL PINES CARGO, LLC EXPRESSLY DISCLAIMS AND EXCLUDES ANY RESPONSIBILITY OR LIABILITY FOR ANY MATERIALS OR WORKMANSHIP IN MODIFICATIONS OR INSTALLATIONS MADE TO UNIT BY ANYONE OTHER THAN STEEL PINES CARGO, LLC AND ITS AUTHORIZED AGENTS. (DEALERSHIPS UPFITTING UNITS BOUGHT WITH MODIFICATIONS MADE BY AGENTS NOT ASSOCIATED WITH STEEL PINES CARGO, LLC IS EXCLUDED FROM STEEL PINES CARGO, LLC'S WARRANTY AND MODIFICATIONS THAT ALTER FRAMING AND STRUCTURAL DESIGN WILL VOID THE ENTIRETY OF STEEL PINES CARGO, LLC WARRANTY ON THE UNIT.)

EXCLUSION OF SCREWLESS SIDING & BLACKOUT TRIM AND ACCESSORIES:

Steel Pines Cargo does not warrant any defects such as chipping, fading, peeling, etc. in blackout trim and accessories as it is common for those items to chip, peel, fade, etc. through normal wear and usage. Touch up paint is all that is needed to keep those items maintained and shall be at the trailer owner's cost and liability. Screwless siding is also excluded from this limited warranty. All that will be provided to customers with screwless siding coming loose is screws to install at the customers expense on each crossmember of the unit in a "screw-all" fashion. There will be no exception to these exclusions.

NORMAL USE, NO REPAIRS OR ALTERATIONS: This Limited Warranty covers only defects in original components which arise from normal use. This Limited Warranty DOES NOT APPLY if the trailer has been subjected to negligence, accident, abuse, misuse, or overload or if the trailer has been repaired or altered without the prior written consent of Steel Pines Cargo, LLC. Normal wear items, including, but not limited to, doors, struts, lights, bearings, brakes, brake linings, and batteries, will not be replaced due to wear. This Limited Warranty DOES NOT APPLY OR EXTEND to routine maintenance. This Limited Warranty DOES NOT APPLY OR EXTEND to damages caused by the improper use of a hitch ball or towing hook-ups.

TRANSPORTATION COSTS EXCLUDED: Transportation of any trailer or defective part(s) to and/or from your dealer to any approved repair facility and/or to Steel Pines Cargo, LLC's facility shall be the sole responsibility of the trailer owner. Steel Pines Cargo, LLC shall not be liable for any such transportation or freight costs.

PRIOR WRITTEN CONSENT AND RETURN OF DEFECTIVE PARTS REQUIRED: No reimbursement will be made to any dealer or trailer owner for repairs made without the prior written consent of Steel Pines Cargo, LLC.

OTHER PRODUCTS EXCLUDED: This Limited Warranty applies exclusively to the enclosed cargo trailer manufactured by Steel Pines Cargo, LLC. Any other products manufactured by Steel Pines Cargo, LLC are specifically excluded from this warranty. Authorized repairs do not extend the terms of this Limited Warranty.

SPECIAL INFORMATION FOR OVERLOADING TRAILER CAUSING A VOID IN WARRANTY:

Overloading the weight rating of the trailer is not exclusive to the payload of the unit (GVWR less the ship weight of the trailer=Payload). The unit can also be "overloaded" by manufacturing terms if the distribution of the weight of the load is not consistent with the structure of the trailer. For example, having more weight in the rear of the unit than in the front or vice versa. Having too much weight positioned improperly over the crossmembers of the floor causing one crossmember to carry more weight than another. (This is seen often in lawncare businesses with large commercial mowers. Flooring On-Center should be closer together than the industry standard thus meaning that any claim associated with this improper loading and weight distribution will be denied.)

YOU MUST SEND A SIGNED COPY OF THIS WARRANTY TO STEEL PINES CARGO, LLC: To validate this Limited Warranty, the original copy of this form, signed by the dealer and the original retail purchaser must be postmarked and mailed to Steel Pines Cargo, LLC at 142 Benjamin Hill Dr. Fitzgerald, GA 31750 (the "Facility") no later than fifteen (15) days following the original retail purchaser's purchase of the Steel Pines Cargo enclosed cargo trailer.

FAILURE TO RETURN THE ORIGINAL, SIGNED LIMITED WARRANTY TO THE FACILITY, POSTMARKED BY THE FIFTEENTH DAY AFTER PURCHASE, SHALL RENDER ALL EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY NULL AND VOID.

LIMITATIONS, DISCLAIMERS AND EXCLUSIONS:

REQUIRED WARRANTY VALIDATION AND CLAIM PROCEDURE:

1. To validate this Limited Warranty, the original copy of this form, signed by the dealer and the purchaser, must be mailed to Steel Pines Cargo, LLC 142 Benjamin Hill Dr. Fitzgerald, GA 31750, postmarked no later than fifteen (15) days following the purchase of the Steel Pines Cargo, LLC enclosed cargo trailer.

IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE FIFTEENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID, UNLESS PROVIDED OTHERWISE BY APPLICABLE STATE OR FEDERAL LAW. WARRANTY REGISTRATION, PROOF OF PURCHASE, DOCUMENTATION INCLUDING PICTURES, ESTIMATES OF REPAIR, ETC. AND VIN NUMBER WILL BE REQUIRED BEFORE A WARRANTY CLAIMS PROCESS CAN BEGIN. NO EXCEPTIONS TO THIS REQUIREMENT.

2. If the dealer cannot repair the problem and the original retail purchaser would like to make a claim under this Limited Warranty, the original retail purchaser shall notify Steel Pines Cargo, LLC by sending to Steel Pines Cargo, LLC by email, a Limited Warranty Claim Form, together with all required information within fifteen (15) days of the original retail purchaser's discovery of the defect.

3. Steel Pines Cargo, LLC will make reasonable efforts to respond to the claim within five (5) business days after receiving the claim.

4. If the defect is deemed by Steel Pines Cargo to fall under the scope of this Limited Warranty, then the trailer or any defective part(s) thereof, as applicable, must be sent by prepaid freight to Steel Pines Cargo's Facility. Upon inspection by an authorized Steel Pines Cargo representative, if a defect in workmanship or materials that falls within the scope of the Limited Warranty is found, then Steel Pines Cargo shall elect from the following options, at its sole discretion: (a) repair; (b) replacement; or (c) cash payment in lieu of repair in an amount to be determined by Steel Pines Cargo. ANY DEFECTIVE PART MUST BE RETURNED TO STEEL PINES CARGO WITHIN TEN (10) DAYS OF APPROVAL BY STEEL PINES CARGO TO QUALIFY FOR REIMBURSEMENT, SUBJECT TO THE REQUIREMENTS OF APPLICABLE FEDERAL LAW.

5. Steel Pines Cargo will not reimburse any claimant for any adjustment or repair of a Steel Pines Cargo enclosed cargo trailer made by a third party unless written approval was received from Steel Pines Cargo prior to the adjustment or repair.

6. If the Steel Pines Cargo enclosed cargo trailer or any defective part(s), as applicable, is repaired at Steel Pines Cargo's Facility, then Steel Pines Cargo will warrant the repair or replacement, as applicable, from one (1) year from the date of the repair or replacement. If the Steel Pines Cargo enclosed cargo trailer or any defective part(s), as applicable, must be repaired by a third party or at a location other than Steel Pines Cargo's Facility, then Steel Pines Cargo will not warrant such repair work or replacement part(s).

7. Steel Pines Cargo reserves the right not to pay unreasonable costs for replacement or repair of defects in Steel Pines Cargo enclosed cargo trailers and may, at its sole discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

STEEL PINES CARGO, LLC MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY.

This Limited Warranty shall be governed by and construed in accordance with the laws of the State of Georgia, without application of any conflicts of law principles. In the event of any dispute or litigation involving this Limited Warranty, all such matters shall be resolved exclusively in the state courts of Ben-Hill County, Georgia.

The undersigned dealer, by signing this Steel Pines Cargo, LLC Limited Warranty, states that he/she has informed and explained to the purchaser all limited warranty and claim procedures and will perform all responsibilities of the dealer under this Limited Warranty and under the Dealer's Agreement between the dealer and Steel Pines Cargo, LLC.

WARNINGS!

- * BE SURE THAT THE **HITCH BALL** ON ANY TOWING VEHICLE **MATCHES** THE DIMENSION OF THE **TRAILER COUPLER**.
- * BE SURE THAT YOU SECURE ALL **SAFETY CHAINS** AND **BREAK-AWAY BRAKING SYSTEMS** BEFORE EACH USE.
- * BE SURE THAT ALL **LUG NUTS** ARE TIGHT BEFORE USING.
- * BE SURE TO CLOSE AND SECURE ALL **DOORS AND GATES** BEFORE TOWING.
- * ROAD WORTHINESS OF UNIT ALWAYS RESTS IN THE HANDS OF THE INDIVIDUAL TOWING THE UNIT. INSPECT YOUR TRAILER BEFORE EVERY TOW AND NOTIFY THE MANUFACTURER OF ANY ISSUE WITH THE ROAD-WORTHINESS IMMEDIATELY UPON DISCOVERY.

Steel Pines Cargo, LLC

142 Benjamin Hill Dr. Fitzgerald, GA 31750

(229)345-1712 PHONE

(229)345-1713 FAX

warranty@steelpinescargo.com

Return Bottom Portion Only (Include the Registration form on bottom of MCO)

By signing this Limited Warranty, THE PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE ABOVE LIMITED WARRANTY AND AGREES THAT, SHOULD ANY WARRANTY CLAIMS BE MADE BY PURCHASER, PURCHASER WILL FOLLOW THE PROCEDURES AS SET FORTH ABOVE.

DEALER:

PURCHASER:

Name of Dealer

Purchaser Signature

Print Name: _____

Mailing Address: _____

Telephone Number: (____) _____

DATE PURCHASED: _____

PRODUCT VIN: _____

